

# MERCER WORKDAY

## OPTIMIZE YOUR WORKDAY INVESTMENT

Don't just use Workday; optimize it! Mercer's consultants can take your Workday HCM experience far past implementation to ensure that your system is running with all cylinders firing – and that it's moving you toward your greater HR goals.

Your Workday platform is being improved and updated all the time, with two major releases a year and updates every week. Although this constant innovation is a major benefit of the cloud-based platform, it's also hard to keep up with. Optimizing Workday ensures that your system is up-to-date with the best user experience possible.

### FOUR PILLARS OF WORKDAY OPTIMIZE

Mercer's Workday Optimize methods rest on four main pillars, tailored to improving efficiency, reducing risk and enhancing usability in your organization.



#### BUSINESS PROCESSES AND INTEGRATIONS

We'll assess your workflow design to make sure it meets your business needs. Additionally, we will identify integration failures, errors, and warnings and drive to a root cause analysis and recommended remedy.



#### SECURITY CONFIGURATION

We'll review historical security transactions, identify active and inactive security groups and perform a user audit to ensure permissions are appropriate and up to date.



#### ORGANIZATIONAL EFFICIENCY

To help you use Workday's reporting and security capabilities, we'll review hierarchical structures within Workday and provide guidance as necessary to align with your current business.



#### TENANT SETUP AND USAGE

The last pillar focuses on optimizing your tenant by incorporating the feedback of colleagues who use Workday every day and identifying opportunities and functionality that can improve the utility gained by leveraging Workday within your business.



## WHAT YOU GET WHEN YOU OPTIMIZE

Mercer's Optimize service is dynamic, detailed and specific to your business needs. It combines data from your tenant, feedback from your business and our own survey data to provide stakeholders at all levels with a complete picture of Workday's functionality.

### **Mercer Optimize includes the following:**

- Total system health check and audit
- Comprehensive report, including:
  - Data aggregation analysis findings
  - Data/transactional visualizations
  - Connection to user experience
  - Recommendations for next steps
- Security review and audit
- Interactive data analysis sessions
- C-suite presentation

## INNOVATIVE ORGANIZATIONS OPTIMIZE

If you've implemented Workday, you've already taken a major step toward building a future-ready HR function. In order to get in front of what's around the corner and identify innovation opportunities, the next step is to Optimize.

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### CONTACT US AT

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